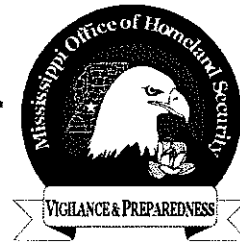




Homeland Security



Suggested Protection Measures for Mass Transit and Passenger Rail

Recommended protective measures for mass transit and passenger rail owners and operators, security managers, and where appropriate, state and local government entities:

- Encourage personnel to be alert and immediately report any situation that appears to constitute a threat or suspicious activity.
- Conduct routine sweeps of common areas (e.g. trash receptacles, newspaper dispensers, planters, or anything that could potentially conceal an IED) to identify unattended packages. Review bomb response and facility evacuation plans.
- Rearrange exterior vehicle barriers, traffic cones.
- Institute/increase visible vehicle, foot, and road blocks to alter traffic patterns near facilities.
- Institute/increase visible vehicle, foot, and roving security patrols varying in size, timing, and routes.
- Ensure information on heightened security measures is communicated to passengers, i.e., via periodic public security announcements or posting of signs large enough to be clearly visible by all transit riders, in stations where practicable or on trains and buses and ask passengers to report unattended property or suspicious behavior to uniformed crew members and/or law enforcement personnel.
- Ensure all appropriate personnel are notified via briefings, email, voice mail, or signage of any changes in threat conditions and protective measures, and reinforce employee watch programs.
- Implement random security guard shift changes.
- Arrange for law enforcement vehicles to be parked near entrances and exits.
- Limit the number of access points and strictly enforce access control procedures.
- If practicable, prohibit vehicles from parking within 300 feet of any station or terminal to reduce the threat posed by vehicle-borne improvised explosive devices (VBIEDs); reconfigure vehicular traffic patterns as necessary.
- Approach all illegally parked vehicles in and around facilities, question drivers, and direct them to move immediately. If an owner cannot be identified, have vehicle towed by law enforcement.
- Increase perimeter lighting.
- Deploy visible security cameras and motion sensors.
- Review security camera footage daily to detect for possible indicators of preoperational surveillance.
- Remove vegetation in and around perimeters and maintain regularly.

- Institute a robust vehicle inspection program to include checking the undercarriage of trains and vehicles. Provide vehicle inspection training to security personnel.
- Deploy explosive detection devices and explosives detection canine teams.
- Increase monitoring of transit system interdependencies (e.g. power sources, lines of communication, fuel sources, etc.) and provide additional protective measures as deemed necessary.
- Increase manning of transit control centers.
- If feasible, review vulnerability studies focusing on physical security, structural engineering, infrastructure engineering, power, water, and air infiltration, and implement corresponding security plans.
- Remove trash receptacles from all platforms.

Recommended protective measures for mass transit, including bus and passenger rail systems:

- Ensure critical street vents, doors, and fences have appropriate security measures in place to include surveillance cameras, locks, and covers.
- Monitor street vents, doors, and fences for unauthorized access or exploitation of security boundaries.
- Ensure critical subway system assets have sufficient lighting.
- Ensure passive vehicle barriers are employed to protect crowded or popular subway stations or other critical areas from VBIEDs.
- Establish procedures for maintaining control of location, accountability, and security of passenger rail cars.
- Implement security sweeps of subway stations for suspicious activities and packages.
- Conduct increased monitoring and review of video surveillance cameras to determine if any preoperational surveillance activities have or are taking place.
- Increase security on subway power substations.
- Review incident/emergency response plans.
- Report any suspicious multiple medical conditions of personnel in subways/enclosed public spaces (e.g. shopping malls).
- Keep all bus doors, hatches, and compartments locked when vehicle is unattended.
- Conduct pre-trip and post-trip vehicle inspections.

Basic precautions that should be taken, including for buses and other mass transit:

- Encourage personnel to be alert and immediately report any situation that appears to constitute a threat or suspicious activity.
- Increase review of surveillance camera tapes.
- Keep all vehicle doors, hatches, and compartments locked when vehicle is unattended.
- Conduct pre-trip and post-trip vehicle inspections.
- Look for unattended packages.

Suspicious Indicators:

- Suspect's clothing is out of sync with either the weather, grooming (e.g. he appears well groomed but is wearing sloppy clothing or vice versa), or location (wearing a coat inside a building).
- Clothing is loose.
- Suspect may be carrying heavy luggage, bag, or wearing a backpack.
- Pale face from recent shaving of beard.
- Eyes appear to be focused and vigilant.
- Does not respond to authoritative voice commands or direct salutation from a distance.
- Behavior is consistent with no future, e.g. individual purchases a one-way ticket or is unconcerned about receipts for purchases, or receiving change.
- Suspect is walking with deliberation but not running.

Recipients should immediately report suspicious or criminal activities potentially related to terrorism to their local FBI Joint Terrorism Task Force (which maintains direct contact with railroad/transit police) and the Homeland Security Operations Center (HSOC). FBI regional phone numbers can be found online at <http://www.fbi.gov/contact/fo/fo.htm>. The HSOC can be reached via telephone at 202-282-8101 or by email at HSCenter@dhs.gov.